

# Application for a water meter data logger (smart meter)

Council of the City of Gold Coast  
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## What is a smart meter?

Smart water meter technology, also known as an automatic water meter reader or data logger, is fitted to an existing water meter allowing for the collection, transmission and analysis of water-use data for near real-time monitoring of water usage.

The technology is currently only available to high water use commercial customers however consideration will be given to other commercial or residential property owners with 100mm water meters OR residential customers suffering hardship that have had significant unexplained water usage. Approved applicants will be prioritised at the City of Gold Coast's discretion and installation will be subject to data logger availability.

## Am I eligible to apply?

**If you are unable to tick all the boxes on either Part A or Part B, you are not eligible to apply.**

### Part A - Residential customers

- I am the owner of the property or the authorised person on the account.
- I am currently on a hardship payment plan for my water and rates payments.
- I have experienced issues with unexplained water usage or concealed leaks and require assistance.
- I have access to a computer or smart device to monitor my water usage.

### Part B - Commercial customers, body corporates or small business customers

- I am the owner of the property or the authorised person on the account.
- I have a 100 mm water meter servicing my property.
- I have experienced issues with unexplained water usage or concealed leaks and require assistance.
- I have access to a computer or smart device to monitor my water usage.

**Please use BLOCK LETTERS and complete all details in full.**

Property owner / Authorised Agent details			
Name			
Postal address			
Suburb		Postcode	
Phone number (home/office)		Mobile number	
Email			
Are you a Body Corporate applying on behalf of all unit owners?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

Details of property where water meter data logger is requested			
Water Notice Number		Contact name	
Street address			
Suburb		Postcode	
Is the property tenanted?	<input type="checkbox"/> Yes <input type="checkbox"/> No		
Name of tenant/s			
Tenant's phone number		How long have the current tenants been living in the property?	
Tenant's email address			
Reason for request			
Please provide detailed reason why you require smart meter technology			
Meter details			
Water meter number			
Meter location			
Declaration			
I declare that the information I have provided is true and correct.			
Owner/authorised person's name	<input type="text"/>		
Owner/authorised person's signature	<input type="text"/>	Date	<input type="text"/>

**Privacy statement**

Council of the City of Gold Coast (Council) is collecting your personal information in order to provide the services requested, perform associated Council functions and services, and to update and maintain Council's customer information records. Your information is handled in accordance with the Information Privacy Act 2009 (Qld) and may only be accessed by Councillors, Council employees and authorised contractors. Unless authorised or required by law, we will not provide your personal information to any other person or agency. For further information go to [cityofgoldcoast.com.au/privacy](http://cityofgoldcoast.com.au/privacy).