



Eat Safe Gold Coast – A quick guide to the legal agreement



This fact sheet is designed to help businesses understand the Eat Safe Gold Coast 'Agreement to display eat safe rating'. It is important that food business licensees understand that by signing the 'Agreement to display eat safe rating' they are agreeing to the following conditions:

1. You can only display your star rating if you receive a 3, 4 or 5 star rating.
2. You are not allowed to display any Eat Safe Gold Coast promotional material until you and Council have both signed the 'Agreement to display eat safe rating'.
3. You can not make copies of Eat Safe Gold Coast star ratings, certificates or other promotional items.
4. You can not display the Eat Safe Gold Coast rating of one business at another business location.
5. You are only permitted to display the most recent Eat Safe Gold Coast rating and certificate. Certificates and other promotional items from previous inspections must be removed from public display once the new star rating promotional material is received.
6. If you would like an electronic version of your relevant Eat Safe Gold Coast logo, you can request a copy by sending an email to ccehcls@goldcoast.qld.gov.au or contacting Environmental Health & City Law Services on 07 5667 5988. You can use this logo on business material such as advertising or menus as long the Eat Safe Gold Coast logo shows your current rating.

7. A business may include/add the Eat Safe Gold Coast logo to menus and advertisements, but cannot create their own certificates or stickers for display within the food business.
8. Any business that has not signed an agreement with Council, but displays an Eat Safe Gold Coast star rating may face legal action.
9. The legal agreement has no expiry date. If you wish to opt out of publicly displaying your business' Eat Safe Gold Coast details, you must provide this information in writing to Council.

If at any time Council becomes aware that you are not complying with the agreement, Council will ask you to remove all non-complying Eat Safe Gold Coast material from public view. If you refuse to do this, a Council Officer will come into your business and seek the removal of the items as they are in breach of the agreement. The Eat Safe Gold Coast logo and promotional material remain the property of Council.

If English is your second language, please make sure you have someone to assist you when signing the agreement to ensure you understand the terms and conditions of the agreement.

If you want to display your Eat Safe Gold Coast rating, you must return the signed legal agreement to:

Eat Safe Gold Coast
City of Gold Coast
PO Box 5042
Gold Coast MC 9729

If you have any questions please contact an Environmental Health Officer in the Environmental Health & City Law Services section on 07 5667 5988.