

Easy steps for reducing graffiti

Most graffiti occurs on exposed walls and fences.

Restrict the available surface and create a barrier by:

- planting vegetation against solid surfaces to make them less attractive canvases
- using landscaping instead of fencing
- limiting the amount of solid surface by using mesh, grilles or lattice
- using highly-textured or uneven materials for solid surfaces

Graffiti prevention mural by Libby Harward



Phone numbers to report graffiti

Graffiti Hotline 07 5667 5974

City property, private property (boundaries) and Energex property e.g. power poles, power boxes and pillars, call City of Gold Coast.

Transport and Main Roads 07 5596 9500

Sound barrier fences, concrete dividing fences, traffic signal boxes on main roads and motorways, call the Department of Transport and Main Roads.

Australia Post 13 76 78

Red street mail boxes, express post mail boxes and large mail holding boxes, call Australia Post.

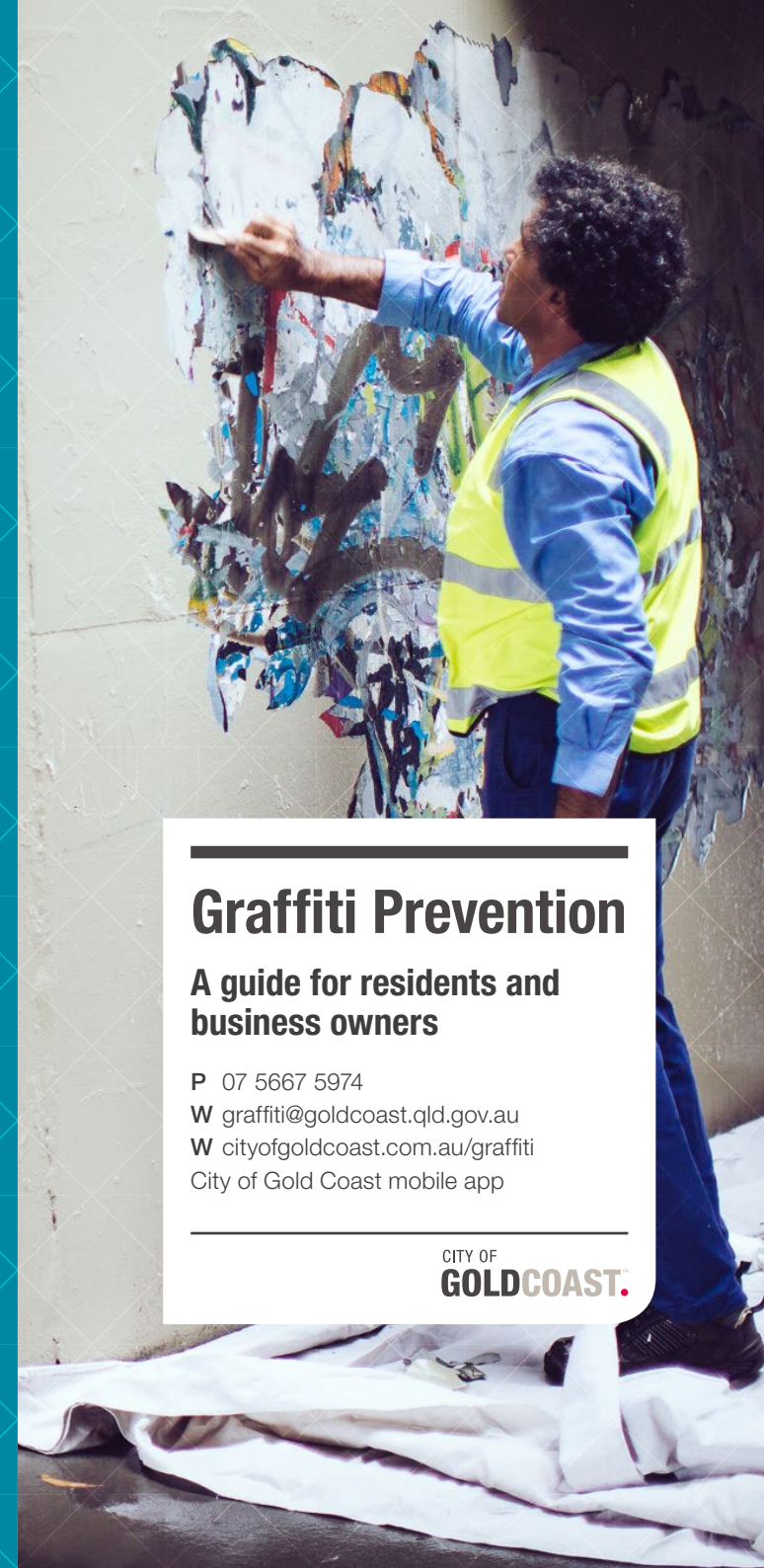
Telstra 180 22 44

Phone boxes, concrete cylindrical pillars and rim boxes, call Telstra.

Queensland Rail 13 16 17

Rail corridor please call Queensland Rail.

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Graffiti Prevention

A guide for residents and business owners

P 07 5667 5974

W graffiti@goldcoast.qld.gov.au

W cityofgoldcoast.com.au/graffiti

City of Gold Coast mobile app

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Let's prevent it together

Simple planning and design strategies can help to reduce the likelihood and incidence of graffiti.

Plan for easy graffiti repair

Choose surfaces that can be repainted or are easy to clean, such as tiles or polished masonry. Dark colours are less attractive to graffiti vandals. Keep any surplus paint when decorating in case you want to paint over graffiti in the future. Anti-graffiti coatings can also help to prevent absorption, making graffiti easier to remove. Apply coatings to a minimum height of three metres.

Install lighting

Installation of vandal-resistant sensor lights may help to reduce graffiti. Make sure they are out of reach.

Consider a mural

Consider asking a community group or professional artist to apply a mural to your premises. Public art can beautify an area, draw attention to your business and help prevent graffiti.

Join Neighbourhood Watch

Work with your neighbours to make your community safer. Phone the Gold Coast Police District Crime Prevention office on 07 5581 2840 for details of your local group.

Let's remove it together

Free graffiti removal kits are available from City Customer Service Centres to help you get rid of it – fast!

Remove graffiti as quickly as possible – preferably within 24 hours – because one tag tends to attract another.

You can remove tags when they are fresh by using methylated spirits, turps, paint stripper, dedicated graffiti removal products or even oven cleaner. These products contain toxic chemicals so wear protective clothing, including a mask, and always ensure they are stored out of children's reach in a locked cupboard.

If you choose to paint over graffiti, keep any unused paint and a brush handy in case you need to cover further tags. Alternatively, professional graffiti removal companies are listed in the Yellow Pages under graffiti or paint removal services.

Grffiti is a crime. If you see suspicious activity, report it to police. If you have information about graffiti vandalism, phone Crime Stoppers on 1800 333 000.



Anonymity is guaranteed and there are cash rewards of up to \$1000 if information leads to an arrest.



Let's report it together

We are committed to removing graffiti from our city – and we need your help. We aim to remove all graffiti in public areas as quickly as possible.

Offensive graffiti is given priority

To report graffiti on City, Energex or private property, please contact the Graffiti Hotline on 07 5667 5974, email graffiti@goldcoast.qld.gov.au or through the **City of Gold Coast mobile app**. To report graffiti on other property, please see back page for details.

Private property graffiti removal

We remove graffiti from private property free of charge, as long as the graffiti is accessible from public land (e.g. boundary fences). Please contact the Graffiti Hotline to see if you are eligible for this free service.

Please note, we do not require written consent of property owners prior to removing publicly visible graffiti. This is in accordance with State Government legislation under the *Summary Offences Act 2005*, and means that we can remove graffiti more quickly for our community.