

# Council cab service

## Registration application

Council of the City of Gold Coast  
 ABN 84 858 548 460  
 PO Box 5042 GCMC QLD 9726  
 P 1300 GOLDCOAST  
 E [councilcabs@goldcoast.qld.gov.au](mailto:councilcabs@goldcoast.qld.gov.au)  
 W [cityofgoldcoast.com.au](http://cityofgoldcoast.com.au)

Applicant details			
Provide the full name of the applicant, and the address and contact details below.			
<b>Applicant name</b>			
<b>Residential address</b>			
<b>Suburb</b>		<b>Postcode</b>	
<b>Postal address</b>			
<b>Suburb</b>		<b>Postcode</b>	
<b>Phone</b>		<b>Mobile</b>	
<b>Email</b>			
<b>Preferred method to receive correspondence</b>	<input type="checkbox"/> <b>Post</b>		<input type="checkbox"/> <b>Email</b>

Supporting information	
The supporting documentation listed below is required to be submitted with this application. Failure to provide both types of the required documentation may delay the processing of your application. Confirm below that you have attached these copies to your application.	
<input type="checkbox"/>	Evidence of City of Gold Coast residency or property ownership
<input type="checkbox"/>	Personal identification (eg. drivers licence, birth certificate) indicating that you are over 60 years of age
<input type="checkbox"/>	or Proof of disability (if under 60 years of age)

Fees
No fees are required for this application.

Council cabs service details	
Provide the following details.	
<b>How did you hear about Council cabs?</b>	<input type="checkbox"/> <b>Newspaper</b> <input type="checkbox"/> <b>Internet</b> <input type="checkbox"/> <b>Radio</b> <input type="checkbox"/> <b>Other</b>
<b>Have you used Council cabs before?</b>	<input type="checkbox"/> <b>Yes</b> <input type="checkbox"/> <b>No</b>
<b>Have you used any other similar services?</b>	<input type="checkbox"/> <b>Yes</b> <input type="checkbox"/> <b>No</b>

<b>Declaration</b>			
This section must be completed by the applicant. Where a person is signing on behalf of the applicant (the 'signatory'), they must occupy a position that is legally entitled to make that application and complete the details below. Documentation must be provided if a power of attorney (POA) signs on behalf of a person.			
I understand and verify that: <ul style="list-style-type: none"> <li>▪ I am duly authorised to make this application</li> <li>▪ The statements and information provided are accurate, true and complete</li> <li>▪ I have received all relevant third party consents and authorisations</li> <li>▪ It is an offence to knowingly provide false or misleading information</li> <li>▪ Approval of this application does not extend to the approval of any other statutory or local government requirements relating to this premises or activity</li> </ul>			
<b>Applicant / Signatory name</b>			
<b>Applicant /Signatory signature</b>		<b>Signatory position / role</b>	
<b>Date</b>			

**Privacy statement**

Council of the City of Gold Coast (Council) is collecting your personal information in order to provide the services requested, perform associated Council functions and services, and to update and maintain Council's customer information records. Your information is handled in accordance with the Information Privacy Act (Qld) 2009 and may only be accessed by Councillors, Council employees and authorised contractors. Unless authorised or required by law, we will not provide your personal information to any other person or agency. For further information go to [cityofgoldcoast.com.au/privacy](http://cityofgoldcoast.com.au/privacy)

Council may also use your personal information in order to contact you to provide you with information regarding Council functions and services. If you do not wish to receive such information please opt out using the unsubscribe link in the communication material sent to you.

<b>Office use only</b>			
<b>Date received</b>		<b>Proof of residence attached</b>	<input type="checkbox"/> Yes      No <input type="checkbox"/>
<b>Proof of age attached</b>	<input type="checkbox"/> Yes      No <input type="checkbox"/>	<b>Proof of disability attached (if under 60)</b>	<input type="checkbox"/> Yes      No <input type="checkbox"/>
<b>Officer</b>		<b>Officer's signature</b>	

## **About the service**

The City of Gold Coast Council Cabs service assists older people and those with disabilities providing subsidised transport between resident's homes and their closest eligible shopping centre. The service operates between Ormeau and Coolangatta with weekly services provided Tuesday to Thursdays.

## **Regain independence**

Getting out and about is important for your wellbeing. Whether shopping or socialising, the trip out of the house is a welcome break for many people. If you are over 60 years or you have a disability and you live in one of the catchment areas, then you are eligible to travel in a Council Cab. You can have a carer or dependents travel with you if you like.

## **Convenient and affordable**

Services run on Tuesday, Wednesday or Thursday morning each week. Each Council Cab trip costs \$2, that's only \$4 for a return journey. Now that's great value.

## **It's door to door**

The Council Cab will pick you up in the morning from your home (the operator will give you an approximate time when you book) and take you to the shopping centre. If you have booked a return trip then they will take you home around lunchtime. You can confirm the times when you book.

## **It's easy to book**

Booking is easy. Simply phone Gold Coast Cabs on 07 5588 1234 and ask the operator for the *Council Cabs Service*. If you have a walker, trolley or other special needs just let them know when you book. You can reserve your seat at any time before midday on the day before service.

## **It's friendly and safe**

People who use the Council Cab tell us that they love the service. They find it safer than other transport and they enjoy sharing a coffee after shopping and making new friendships.

## **Hearing impairment**

If you have a hearing impairment, you can book through the ACE TTY service on 13 36 77.

## **Wheelchair access**

You can request a wheelchair accessible vehicle if required when you book.

## **Parcels and packages**

We try to keep everyone happy and make sure that they go home with the right shopping. Zippered bags are great and green bags are easier to manage than plastic. If you need to bring a shopping cart or trolley just let the operator know.

## **Service interruptions**

Certain times of the year get pretty busy on the Gold Coast, especially during occasional events (e.g. Melbourne Cup) and around Christmas, and some services can be disrupted so remember to check ahead for service details at these busy times.

## **Cancelling your booking**

If you book and later decide not to travel, then please remember to cancel your booking so that someone else can have a seat and to avoid inconvenience to fellow passengers.